



ALAMO COLLEGES DISTRICT
St. Philip's College



Malcolm Baldrige
National Quality Award

2018 Award Recipient



“SPC WE CARE: A CONVERSATION WITH DR. LOSTON AND THE SPC LEADERSHIP”

Conversation #1

TAPE Virtual Site Visit

November 29th – December 2nd (8 a.m. – 5 p.m. zoom meetings)

Examiners are experts in the Baldrige Criteria for Performance Excellence from around the state.

- Team leader, Examiner for each criteria (6), and Process coach.
- Examiners may conduct “scheduled walk-about.” This is an opportunity for them to meet frontline staff. Be yourself. Answer any questions asked. Provide an example if possible.
- Note: If you cannot answer a question, say so and refer them to the Tri-Directors ([VP Paul Machen](#), [Jeff French](#), [Marsha Hall](#)).
- If an examiner asks you for documentation, collect it as quickly as possible, deliver it to VP Machen.



SACSCOC Fifth Year & Off-Campus Instruction Site Committee Review

Recommendation 1

The Committee recommends that the institution demonstrate that its full-time faculty have an appropriate mechanism to ensure curriculum and program quality, integrity, and review at its off-campus instructional sites.

Recommendation 2:

The Committee recommends that the institution demonstrate that it assesses the extent to which it achieves its program student learning outcomes and provides evidence of seeking improvement based on analysis of the results for each of its educational programs located at its off-campus instructional sites.





OPEN

**BUSINESS AS
NEW NORMAL**

**The transition back
to campus life?**

SPC We Care



- **WE CARE ABOUT EACH AND EVERY MEMBER OF OUR SPC FAMILY!**
- **OUR STUDENTS, FACULTY AND STAFF ARE THE HEART AND SOUL OF THE COLLEGE!**



We Care Breakout Rooms

Please give us feedback on how the transition back onto campus is going, how you are doing individually and where we can improve our care for the SPC family.

Breakout Room



Thank You.