



College Services Resource Guide Fall 2024

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alamo.edu/sac/vpcs

Campus Operations

Oversees the management of construction initiatives, surplus, furniture planning, department moves, campus vehicles, inventory control, project support, and multi-purpose room scheduling.

Phone: 210-486-0907

Location: NAHC 227

Director: Dennis Norman | dnorman17@alamo.edu

Scobee Education Center

The center provides complementary programming as a part of the SAC Astronomy classes, and student orientation courses. Manages Scobee Planetarium, Challenger Learning Center and Santikos Micronaut Center.

Website: alamo.edu/sac/scobee

General Information Email: sac-scobeectr@alamo.edu

Phone: 210-486-0100

Location: SEC 213

Director: Rick Varner | rvarner4@alamo.edu

College Budget Office

Budget management, banner finance, position management.

Website: alamo.edu/sac/budget-office

General Information Email: sac-budget@alamo.edu

Phone: 210-486-0741

Location: NAHC 321

Director: La-Keisha Harrell | lharrell4@alamo.edu

Technology Services

Plans, manages and directs technology initiatives at SAC, including Network Operations, Technical Support, Instructional Technology Support, Application Development and IT Asset Management Services.

Website: alamo.edu/sac/ots

Email: sac-helpdesk@alamo.edu

Help Desk Phone: 210-486-0777 | 210-485-0555

Service Workorder Request System: footprints.alamo.edu

Location: MLC 709

Equipment Loan Services Location:

MLC 208

Student Mega Lab Location: MLC 502

Director: Usha Venkat | uvenkat@alamo.edu

Marketing and Strategic Communications

Internal and external marketing and communications on behalf of SAC, including social media, employee and student communications, and media relations.

Website: alamo.edu/sac/marcomm

General Information Email: sac-marcomm@alamo.edu

Phone: 210-486-0905

Location: MLC 500

Director: Ken Slavin | kslavin4@alamo.edu

William R. Sinkin Eco Centro

A campus and community sustainability center dedicated to creating pathways toward a sustainable future that safeguards the environment, promotes social equity, and fosters economic prosperity.

Website: alamo.edu/sac/ecocentro

General Information Email: sac-ecocentro@alamo.edu

Phone: 210-486-0417

Location: 1802 N. Main Avenue

Director: Rose Flores | rflores237@alamo.edu

Risk Management

Supports and coordinates campus-wide planning, training, and exercises necessary to mitigate, prepare for, respond to, and recover from natural and human-caused emergencies.

Website: alamo.edu/sac/riskmanagement

General Information Email: sac-riskmgmt@alamo.edu

Phone: 210-486-0876

Location: NAHC

Coordinator: Dominique Fonseca | dfonseca26@alamo.edu

College Services Resource Guide Fall 2024 (cont.)

Integrated Planning and Performance Excellence

Develops and maintains a consistent, continuous and data-informed cycle of planning, assessment and improvement efforts at the department, program and institutional-level.

Website: alamo.edu/sac/ippe

Email: sac-slos@alamo.edu

Phone: 210-486-1389

Location: FAB 314

Interim Dean: Rosalind Ong | rong@alamo.edu

Institutional Research

Data (Academic/Operational), Dashboards, Analysis, & Projections. Survey Administration and Analysis.

Website: alamo.edu/sac/institutional-research

Data & Reports: alamo0.sharepoint.com/sites/sac-ire

Service Request System: footprints.alamo.edu

Phone: 210-486-1391

Location: FAB 314

Director: Savithra Eratne PhD | seratne@alamo.edu

Learning Assessment

Assists with learning outcomes assessment process including: training on eLumen for SLO scoring | curriculum mapping | reports, eLumen ePortfolio support (faculty, staff, and students), and Marketable Skills Badging. This includes training and support to complete SAC Scores – Learning Assessment deliverables.

Website: alamo.edu/sac/ippe/assessment

General Information Email: sac-slos@alamo.edu

Phone: 210-486-1389

Location: FAB 314

Interim Dean: Rosalind Ong | rong@alamo.edu

Strategic Planning

Assists with the creation and entering of Strategic Plans. This includes SPOL training and support with SAC Scores - Strategic Planning deliverables.

Website: alamo.edu/sac/strategic-planning

Email: sac-strategicpl@alamo.edu

Phone: 210-486-1392

Location: FAB 314

Coordinator: Catherine Coppersmith
ccoppersmith@alamo.edu