



Mobile Device Safety and Security

This instructional reference sheet provides guidelines to assist authorized users in connecting their personally owned mobile devices to the Alamo_Guest network.

To access the Alamo_Guest Network, mobile devices and users must:

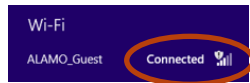
- Support wireless standards 802.11ac, 802.11n, 802.11g, or 802.11a
- Have Antivirus software on laptops and tablets
- An email account
- Use Internet resources for academic or institutional purposes.

How to connect to Alamo_Guest

Note: You may need to refer to your specific mobile device's manufacture instructions or your wireless provider for more details regarding the wireless network connection manager for your specific device. These instructions are typically WiFi manager setup instructions for mobile devices.

Proceed to the following instructions from the Wireless Connection manager.

1. From the device's wireless connectivity manager, select the SSID name [Alamo_Guest](#) network and wait for a "Connected status."



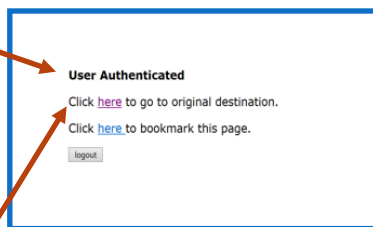
2. Bring up an internet browser and you will be prompted with the Alamo Colleges Guest User login screen.

Note: Some devices will automatically bring up the login screen .



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3. Input your email address and wait for an authentication message.



4. "User Authenticated" will display once the device is connected.

5. Select "[Click here to go to original destination](#)" to start surfing the internet.

Alamo_Guest is provided for Alamo Colleges students and visitors for academic or institutional purposes. Alamo_Guest is an open and unencrypted network and you should safeguard any personal data when utilizing the network.

Your mobile device keeps you productive on-the-go and is your gateway to valuable resources. Mobile devices are also valuable targets which carry the risk of loss, damage, misplacing, or theft. To mitigate the risk and protect your valuable investment and personal data we provide some helpful guidance to help you reduce the risk of losing your personal data.

1. Password protect your device and enable auto lock. This provide the first line of defense
2. Choose strong passwords and pin numbers
3. Keep your personal devices up to date with software patches
4. Update your Operating System regularly
5. Use Antivirus protections for your computers and tablets.
6. Report lost, stolen, or misplaced mobile devices to the police immediately.
7. Refrain from doing personal and financial transactions on the internet over any guest network.

FAQ

What is a wireless access point?

Access points act as the central transmitter and receiver of wireless network radio signals. At St. Philips Colleges, there are more than 180 access points available to provide network connection to wireless users. You can connect from any Wi-Fi 802.11a/g/n/ac capable mobile to the guest wireless network

What is a hotspot?

Wireless Hotspots are available at several indoor and outdoor college locations. Select the Wi-Fi coverage map link on this web page to see a list of available Wi-Fi access locations.

What is the difference between AlamoNet and Alamo_Guest?

AlamoNet Wi-Fi service is a secure wireless choice available for Alamo Colleges employees . Username , passwords, and all data transmitted from your device to the wireless access point are encrypted.

Alamo_Guest is provided for Alamo College students and visitors. Alamo_Guest is an open, unencrypted network and does not require a username or password for accessing the internet.

How fast is the Alamo College wireless network?

Alamo College wireless is using 802.11ac which supports up to 500 mbps. On average the connection speed is 50 to 60 mbps depending on capabilities of wireless card and the number of connections utilizing the allotted bandwidth.

Is there a charge to access our College Wireless network ?

There is no cost associated with connecting to wireless hotspots at any St. Philip's College or other Alamo College locations. Access is offered to all Alamo Colleges students, faculty and staff.

Why does wireless work in some areas, but not in others?

Wireless is not available in every area. Access the college Wi-Fi map to view a list of Wi-Fi Hotspot locations.

For more details and information visit: www.alamo.edu/spc/wireless/